## INVICTUS GAMES

**SYDNEY 2018** 

FOR OUR WOUNDED WARRIORS





PRESENTED BY

# TICKETING GUIDE



**INVICTUSGAMES2018.ORG** 



8 DAYS OF COMPETITION



PARTICIPATING NATIONS

11 MEDAL SPORTS

20 OCTOBER 2018
OPENING CEREMONY
27 OCTOBER 2018
CLOSING CEREMONY





### COMPETITION SCHEDULE

				осто	DBER			
EVENT	20	21	22	23	24	25	26	27
Opening Ceremony	•							
Closing Ceremony								•
Archery						•	•	
Athletics						•	•	
Indoor Rowing			•					
Jaguar Land Rover Driving Challenge	•							
Powerlifting				•	•			
Road Cycling		•						
Sailing		•						
Sitting Volleyball			•	•				
Swimming				•	•			
Wheelchair Basketball							•	•
Wheelchair Rugby					•	•		
Wheelchair Tennis			•	•				

### TICKET PRICING

TICKETED EVENTS	FREE TICKETED EVENTS	FREE EVENTS
Opening Ceremony – see page 4 for details	Jaguar Land Rover Driving Challenge	Road Cycling
Closing Ceremony		Sailing
Archery		
Athletics		
Indoor Rowing		
Powerlifting		
Sitting Volleyball		
Swimming		
Wheelchair Basketball		
Wheelchair Rugby		
Wheelchair Tennis		

EVENT	ADULT	CONCESSION JUNIOR/STUDENT	FAMILY	GROUP 10+
<b>Pool and Heats</b>	\$ 20.00	\$ 15.00	\$ 55.00	\$15.00
Finals	\$ 25.00	\$ 20.00	\$ 70.00	\$ 20.00
Closing Ceremony	\$50-\$175			

Prices are inclusive of GST and fees and charges.

CATEGORY	DESCRIPTION
Adult	15 years and older
Junior	4-14 years (inclusive); 3 years and under free on knee
Student	Full time student with student card
Family	2 Adults + 2 Juniors or 1 Adult + 3 Juniors
Concession	Australian Government issued Pensioner Concession Card, Health Care Card or Department of Veterans Affairs Health Care Card

A limit of 10 tickets per transaction applies - To make a group booking of 10 or more tickets: Contact us on 1300 364 001 or for further information email groupbookings@ticketek.com.au

V15 TICKETING GUIDE 3



### OPENING AND CLOSING CEREMONIES

The Invictus Games Sydney 2018 Opening Ceremony and Closing Ceremony will showcase the very best of the human spirit, bringing together competitors, their family and friends and Games supporters to mark the beginning and end of the fourth instalment of the Invictus Games.

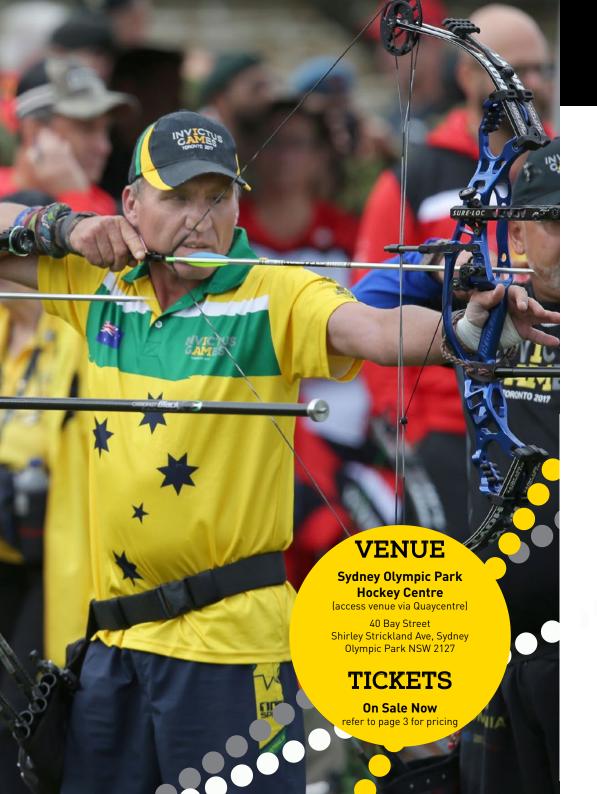
The Opening Ceremony will take place on the forecourt of the World Heritage listed Sydney Opera House renowned as a masterpiece of 20th century architecture. A warm 'Aussie' welcome awaits the 500 competitors from the 18 participating nations, their family and friends. Space on the Opera House forecourt is extremely limited, and will be reserved for our wounded warriors and their accompanying family, friends and travelling supporters from the 18 nations. The ABC will broadcast the Opening Ceremony live on ABC 1 across Australia and internationally through live streaming so everyone, no matter where they are, can be a part of this historic moment.

We will not be able to determine the availability of tickets for public sale until we have finalised the requirements for our competitors and their accompanying family and friends so we encourage you to support the competitors by attending the sporting events throughout the Games, or by joining them to celebrate at the Closing Ceremony on 27 October. The Closing Ceremony will be held at Qudos Bank Arena and will mark the end of the Invictus Games Sydney 2018. It is an opportunity to acknowledge the tremendous achievements of our competitors and enjoy performances from local and international artists. Performer information coming soon!

Closing Ceremony tickets are now on sale.

SCHEDULE	SAT 20	SAT 27
Opening Ceremony	Start time 7:30pm	
Closing Ceremony		Start time 7:30pm









### **ARCHERY**

The precision and skill of competitors, combined with the exacting standards of the competition, makes archery one of the most exciting Invictus Games sports.

The aim of archery is to shoot arrows as close to the centre of a target as possible. The objective is to hit the centre of the target, making archery a test of accuracy, concentration and strength.

Individual novice, recurve and compound events will be offered at the Invictus Games Sydney 2018, with separate events for men and women. A mixed team competition, consisting of three archers per team, will also be contested.

Recurve and compound bow archers aim at 40 centimetre targets that are set 18 metres from the shooting line. Novice recurve archers aim at 60 centimetre targets that are set 18 metres from the shooting line. Competitors are permitted to shoot from a sitting or standing position, depending on their ability.

The Sydney Olympic Park Hockey Centre will host the archery competition at the Invictus Games Sydney 2018.

SCHEDULE	THU 25	FRI 26
Archery	Qualifications and Eliminations 1 Start time 9:00am	Finals
	Qualifications and Eliminations 2 Start time 2:00pm	Start time 9:00am







### **ATHLETICS**

Athletics is one of the most popular sports of the Invictus Games. Competitors challenge themselves over two days of track and field events at the Sydney Olympic Park Athletics centre.

Track events demand both speed and endurance, and cover distances from 100 to 1500 metres as well as the 4 x 100m mixed and women's relays. Field events include discus, shot put and long jump, which is making its Invictus Games debut at Sydney.

Competitors of all abilities may participate, including those competing in wheelchairs, with prostheses, or under the guidance of a sighted person known as a guide. Events are divided by the functional categorisation of the competitors with separate events for men and women.

SCHEDULE	THU 25	FRI 26
Athletics	Session 1 Start time 9:00am	Session 2 Start time 10:00am Session 3 Start time 5:00pm





### INDOOR ROWING

Indoor rowing is a sport of endurance, power and speed whereby a rowing machine is used to simulate the action of traditional watercraft rowing. The rowing machines are fitted with a series of adaptive hand-grips and modified seats, designed to best suit the abilities of each competitor. There are six categories of competition.

Each category features two races; the one-minute sprint and the four-minute endurance.

Indoor rowing is open to all competitors, with men and women competing in separate categories. Competitors may only race once in each event and must compete in the same category for both races.

SCHEDULE	MON 22	
Indoor Rowing	<b>Finals</b> Start time 9:00am	









## JAGUAR LAND ROVER DRIVING CHALLENGE

The Jaguar Land Rover Driving Challenge is a test of skill and precision and is designed to test driving skills, navigational ability, observation and teamwork using Jaguar Land Rover vehicles.

Two participants from each nation will be tested on a Jaguar course which will allow competitors to showcase both their speed and precision, as well as highlighting the agility and handling of the Jaguar vehicles.

The course is designed to encourage team work and competitors will be measured on performances within the maximum allowable time. Though teams are timed, accurate driving and navigation will produce better results than speed alone.

In addition to watching the competition, spectators will be able to test their own driving capabilities with a range of activities on offer throughout the day. Activities include Jaguar Land Rover mini cars for youngsters and the Land Rover twin terrapod which showcases the capability of the vehicle over extreme obstacles.

The Jaguar Land Rover Driving Challenge will decide the first medals of the Invictus Games Sydney 2018 and promises to be a spectacular event.

SCHEDULE	SAT 20
Jaguar Land Rover Driving Challenge	Start time 9:30am

<sup>\*</sup>Tickets available midday 11 October 2018 via https://www.invictusgames2018.org/tickets/



### **POWERLIFTING**

Powerlifting is one of the most compelling sports at the Invictus Games. The simple struggle as competitors try to lift the most weight is one of the purest measures of a competitor's ability.

Powerlifting is a strength-based competition. Classed according to weight group, competitors are given three attempts to bench press the bar. The competitor to successfully lift the heaviest weight wins.

Powerlifting is open to all competitors, with men and women competing separately and across three bodyweight categories; lightweight, midweight and heavyweight.

The Genea Netball Centre at Sydney Olympic Park will host the Invictus Games Sydney 2018 powerlifting competition.

SCHEDULE	TUE 23	WED 24
Powerlifting	Session start time 1:30pm	Session start time 9:00am Session start time 1:30pm





### **ROAD CYCLING**

The picturesque Royal Botanic Garden in Sydney will host the road cycling events at the Invictus Games Sydney 2018.

Two road cycling events will be offered at the Invictus Games Sydney 2018; the time trial and the criterium. In the time trial, competitors race individually against the clock and the winner is the cyclist who records the fastest time over a set distance. In the criterium, competitors start together and the first to cross the line in each category wins. Bicycles, tricycles, tandems, recumbents and hand cycles can be used in these events.

The time trial will be contested over 2.4 kilometres on a single loop course. The criterium will be contested over several laps of a course of the same distance. The duration of each criterium is determined by the number of entries per category.

Medals will be awarded in three disciplines; road, hand and recumbent bikes, across a maximum of 14 categories (seven for men and seven for women).

SCHEDULE	SUN 21		
Road Cycling Time trial	Start time 9:30am		
Road Cycling Criterium	Start time 1:00pm		









Competitors won't be the only stars of the show when sailing comes to the Invictus Games Sydney 2018.

A new addition to the Invictus Games, the sailing competition will take place on stunning Sydney Harbour at Farm Cove, with vantage points accessible via the Sydney Harbour foreshore near the Royal Botanic Garden.

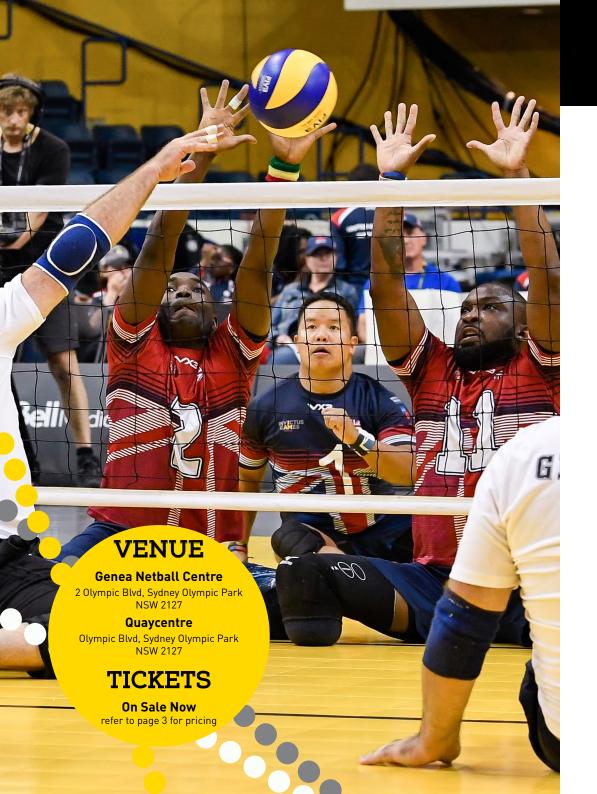
Sailing in Sydney is open to all competitors, with men and women competing together. The objective is to complete a set course in the fastest time.

Individual (single person crew) and team (mixed gender crew) events will be offered with the Hansa Dinghy to be used for the individual class and Elliott 7 keel boat in the team class.

Each race will consist of up to three laps of a windward/leeward course with an anticipated total race duration of 30 minutes.

SCHEDULE	SUN 21	
Sailing	Start time 11:00am	









### SITTING VOLLEYBALL

Make no mistake, sitting volleyball is no leisurely pursuit. The team's event requires lightning-fast reflexes as competitors hit the ball over the net with the aim of landing it in the opposing team's half of the court. Points are awarded to the team that wins the rally.

Playing on a smaller court than traditional volleyball and with a lower net, sitting volleyball competitors are positioned closer together on the floor. As mixed teams of six bump, set, spike and slide, they must have at least one buttock in contact with the floor at all times.

At the Invictus Games Sydney 2018, all matches will be the best of three sets, with each set played to 21 points.

Sitting volleyball will be played at the Genea Netball Centre and Quaycentre at Sydney Olympic Park.

SCHEDULE	MON 22	TUE 23
Sitting Volleyball	Pool Play 1 Genea Netball Centre Start time 9:00am Pool Play 2 Genea Netball Centre Start time 2:15pm Pool Play 3 Guaycentre	Semifinals Genea Netball Centre & Quaycentre Start time 2:00pm Bronze and Gold Medal Finals Quaycentre Start time 5:30pm
	Start time 4:30pm	







Swimming is one of the longest-standing sports for competitors with a disability.

At the Invictus Games Sydney 2018, competitors will race freestyle, backstroke and breaststroke events. Each discipline will have a 50-metre race, while freestyle will also include a 100-metre race. There will also be a 4 x 50-metre freestyle mixed and women's relays. The first competitor or team anchor (in relays) to touch the timing pad at the end of the race wins.

Swimming is open to all competitors with men and women competing in separate categories (with the exception of the mixed relay). Swimmers can begin races in the water, or either sitting or standing beside the starting platform.

The Sydney Olympic Park Aquatic Centre will host the swimming events at the Invictus Games Sydney 2018.

SCHEDULE	TUE 23	WED 24	
Swimming	Heats Start time 9:30am	Finals Start time 5:00pm	





### WHEELCHAIR BASKETBALL

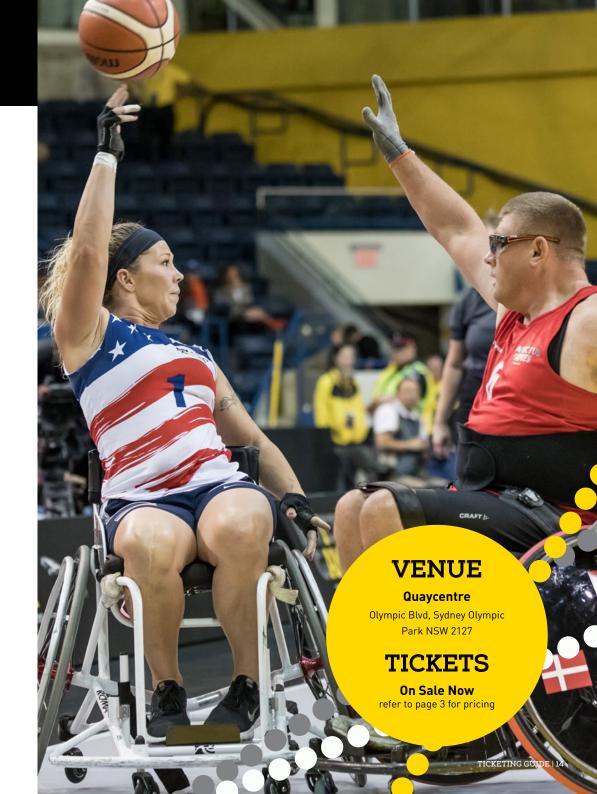
Wheelchair basketball owes its roots to the desire of World War II veterans with spinal cord injuries to become active again. The first documented game was played on 25 November 1946 by a group of veterans in the United States.

The number of players on the court, scoring, ball, size of the court and the height of the hoop is the same as traditional basketball. A key difference is that competitors must throw or bounce the ball after every two pushes of the wheels on the chair, otherwise they will be penalised for travelling.

Men and women will compete together in Sydney. Categorisation in wheelchair basketball plays an important role in the sport as the categorisation uses total points of players to determine who can be on the court. The categorisation for the sport is 1 point (maximum) player, 2 points (moderate) player, 3 points (open) player. The maximum number of points on the court for a team at any one time is 14.

The Invictus Games Sydney 2018 basketball competition will be staged at Quaycentre at Sydney Olympic Park.

SCHEDULE	FRI 26	SAT 27	
Wheelchair Basketball	<b>Pool Play 1</b> Start time 9:00am	Semifinals	
	Pool Play 2 Start time 1:00pm	Start time 9:30am  Bronze and Gold Medal Finals	
	Pool Play 3 Start time 5:00pm	Start time 1:00pm	









### WHEELCHAIR RUGBY

Also known as 'murderball', wheelchair rugby is a sport of speed and power and is an intense spectator experience.

The objective is to score the most goals by carrying, dribbling or passing the ball – a volleyball – toward the opponent's end. Contact between wheelchairs is allowed and happens often as players attempt to stop their opponents and take control of the ball. Players gain points by touching the goal line with two wheels while in possession of the ball.

Men and women will compete together in Sydney. A team must always have four players on the court. The maximum number of points on the court for a team at any one time is 10. The categorisation for the sport is 1 point (maximum) player, 2 points (moderate) player, 3 points (open) player.

The Invictus Games Sydney 2018 wheelchair rugby competition will be held at Quaycentre, Sydney Olympic Park.

SCHEDULE	WED 24	THU 25
Wheelchair Rugby	Pool Play 1 Start time 9:00am Pool Play 2 Start time 1:15pm	Semifinals Start time 2:30pm Bronze and Gold Medal Finals
	Pool Play 3 Start time 5:30pm	Start time 5:30pm





### WHEELCHAIR TENNIS

With a history dating back to 1976, wheelchair tennis is a long-standing and popular wheelchair sport.

The court, net, scoring and equipment are the same as in the traditional game, the only difference is that competitors are in wheelchairs and the ball can bounce twice instead of once before it is returned.

Wheelchair tennis is not a formal medal sport at Invictus Games Sydney 2018, but that won't make the competition any less fierce as mixed and single gender doubles teams smash and volley their way around the court.

Only doubles will be contested at the Invictus Games Sydney 2018. Teams can be mixed or single gender.

Wheelchair tennis will be held at the Sydney Olympic Park Tennis Centre at Sydney Olympic Park.

SCHEDULE	MON 22	TUE 23
	Session 1 Start time 9.00am	Session 2 Start time 9.00am
Wheelchair Tennis	Session 1a Start time 9.00am	Session 2a Start time 9.00am







### TICKETING FAQ

### When will Invictus Games Sydney 2018 take place?

Invictus Games Sydney 2018 presented by Jaguar Land Rover will take place from 20-27 October.

Events will be staged across Greater Sydney, including Sydney Olympic Park and on and around Sydney Harbour.

### What events can I purchase tickets for?

Tickets are currently on sale for archery, athletics, indoor rowing, powerlifting, sitting volleyball, swimming, wheelchair basketball, wheelchair rugby and wheelchair tennis.

Spectators can enjoy free entry for the Jaguar Land Rover Driving Challenge\*, road cycling and sailing events.

\*Tickets available midday 11 October 2018 via https://www.invictusgames2018.org/tickets/

### What types of tickets will there be and how much will they cost?

Adult	15 years and older	
Junior	4 to 14 years (inclusive) 3 years and under free (on knee)	
Student	Full-time student with student card	
Family	2 Adults + 2 Juniors OR	
Family	1 Adult + 3 Juniors	
Concession	Australian Government issued Pensioner Concession Card, Health Care Card or DVA Health Care Card holder	

EVENT	ADULT	CONCESSION JUNIOR/STUDENT	FAMILY	GROUP 10+
Pool and Heats	\$ 20.00	\$ 15.00	\$ 55.00	\$15.00
Finals	\$ 25.00	\$ 20.00	\$ 70.00	\$ 20.00
Closing Ceremony	\$50-\$175			

Prices are inclusive of GST and fees and charges.

### Is there a discount for veterans and defence force personnel?

Veterans and defence force personnel with an Australian Government issued Pensioner Concession Card, Health Care Card or DVA Health Care Card will be eligible for a concession ticket upon presentation of their card.

For those not in possession of a concession card, tickets will be available at standard advertised rates. Tickets have been positioned at a low price point to ensure all events are accessible for individuals and families.

### Why can't I buy tickets to all sports and sessions?

Further sports and sessions will be released in the coming months. Sign up to our newsletter to be first in line: https://www.invictusgames2018.org/

### How to I buy Ceremony tickets?

Closing Ceremony tickets are now on sale.

The Opening Ceremony on Saturday 20 October will take place on the forecourt of the Opera House, promising to be the ideal welcome to Australia for those who will compete in Sydney. Space on the forecourt is extremely limited, and will be reserved for our wounded warriors and their accompanying family, friends and travelling supporters from the 18 competing nations.

The ABC will broadcast the Opening Ceremony live on ABC 1 across Australia and internationally through live streaming so everyone, no matter where they are, can be a part of this historic moment. We encourage the public to support the competitors by attending the sporting events throughout the Games, or by joining them to celebrate at the Closing Ceremony on 27 October.

### How do I book accessible seating?

If you have special seating requirements such as wheelchair access or require companion seating, please call Ticketek on 1300 665 915 or contact them online.

Some venues ask that you contact them directly when booking accessible seating, please view the Accessible Seating link at the top of the Ticketek page for more information.

### Are there any restrictions for spectators?

We hope to provide a family-friendly environment for all events. Terms and conditions of entry to all grounds will be in accordance with venue authority regulations. Further information will be provided closer to the event.





### How do I find out about hospitality tickets?

Hospitality will be available for Commercial Partners of Invictus Games Sydney 2018. Please email our sponsorship team at sponsorship@invictusgames2018.org if you are interested in becoming a Commercial Partner of the Games.

### Am I eligible for a Group Booking?

A limit of 10 tickets per transaction applies.

To make a group booking of 10 or more tickets contact Ticketek on 1300 364 001 or for further information email groupbookings@ticketek.com.au.

### How do I buy and receive my ticket if based overseas?

Anyone can become a My Ticketek member and buy tickets no matter which country you are located in. When booking from overseas, we recommend you choose either of the delivery options below when they are available:

- ezyTicket: Your ticket is emailed to you in PDF format
- Venue/Pre-Paid Collection Outlet: Collect tickets when you arrive in Australia

Ticketek is unable to guarantee ticket delivery by mail to overseas addresses due to the risk of post being lost in transit. Please note: Registered Mail cannot be traced for any tickets posted outside of Australia. Only the credit/debit card holder is permitted to purchase and collect tickets. Photo ID and the credit/debit card used to make the booking must be presented when collecting tickets. If you would still like your tickets to be posted to you overseas, please consider the below:

- Allow longer delivery time-frame than the standard 15 working days within Australia
- · General Admission (GA) tickets may not be replaced if lost in transit
- If lost, replacement tickets may be arranged for collection at the venue by the card holder only

### How do I contact Ticketek?

Ticketek has a lot of information on its event and help pages. If you can't find the answer you are looking for, you can email Ticketek via its online Contact Us form or contact the Call Centre on 13 28 49.

### Where is my ticket?

Your ticket will be sent to you in ample time before the event. Check the Where's My Ticket? page on the Ticketek home page or the individual event page site for information on when tickets will be sent. If your tickets still haven't arrived after checking the above, please use the Contact Us form on the Ticketek site. Ticketek can only discuss details with the MyTicketek account or credit card holder. If you haven't heard back from Ticketek before you have to leave for your event, please visit the box office at the venue for assistance.

### What is Ticketek's policy on refund and exchanges?

There are no refunds, or exchanges on an event except as required by law, including the Australian Consumer Law. You can view Ticketek's Terms and Conditions of Sale for more information.

A refund or exchange of a ticket is applicable if an event cancels, is rescheduled or significantly relocated. A refund or exchange of a ticket is not applicable as a result of a change in your personal circumstances, a change of mind or an incorrect purchase.

If you have purchased Ticket Insurance please read the Ticketek FAQ for details on how to make a claim. After considering the above, if you would still like to submit a request you can do so via the Contact Us form. You must provide the following details for your request to be reviewed:

- MyTicketek registered email
- Reason for the request (refer to Terms and Conditions)
- Supporting documentation (medical certificate etc.)

Requests not including the above will not be considered. Submission does not infer approval and we are unable to guarantee your request will be successful.

### Can I sell tickets using online auction sites like eBay?

Selling tickets or offering tickets for sale for above their face value via auction sites or any other unauthorised means is in breach of Ticketek's Terms and Conditions of Sale. Tickets that are detected as being sold or offered for resale in breach of the Ticketek Terms and Conditions of Sale may be cancelled without a refund. If you can't attend an event for legitimate reasons and want to sell your ticket via an online auction site, Ticketek will not object to your sale as long as the selling/ offer price is no more than the face value of the ticket. For example, you can use eBay's Buy Now function as long as the ticket price is set at face value or below.

### What if the event is cancelled?

Check the event information page by using the search tool on Ticketek's webpage. As soon as information is confirmed we will get details up on the event page for you. Email notification will be sent so check your inbox for updates. When an event is cancelled we will advise how refunds will be processed to you.

### How do I make a complaint?

To lodge a complaint please submit a form using the Contact Us form on Ticketek's webpage. Please include as much information as possible and an online team member will personally look into your concerns. Some requests may require Ticketek to contact the venue or promoter and could take additional time to investigate.

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